



WATER RATE ADVISORY AD HOC COMMITTEE

WATER RATE MEETINGS & WORKSHOP SCHEDULE

March 2024

March 11 7pm
Committee
Financial Plan
Workshop

March 18 6-8pm
Public Workshop
at Senior/Multi-Use
Center

March 19 6pm
City Council
Financial Plan
Workshop

April 2024

April 8 7pm
Committee
Rate Workshop #1

April 25 7pm
Committee
Rate Workshop #2
(if needed)

May 2024

May 7 6pm
City Council
Rate Workshop

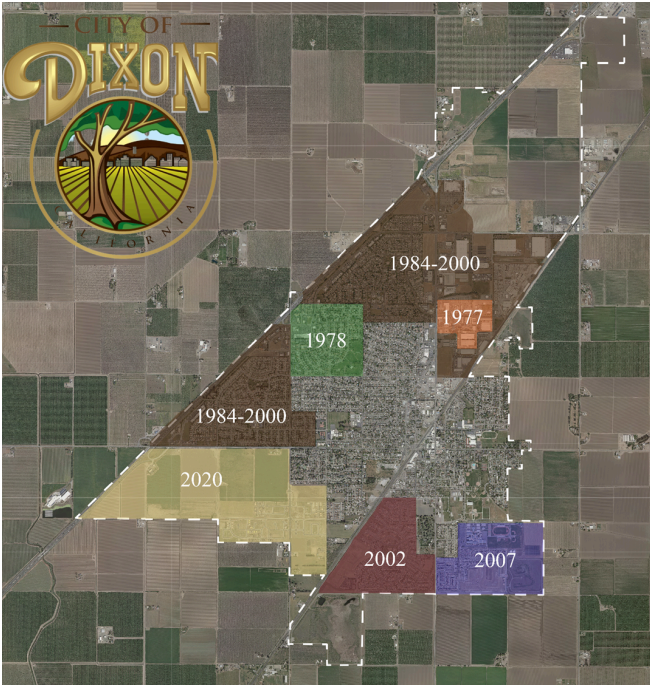
June 2024

June 3 6-8pm
Public Workshop
at Senior/Multi-Use
Center

July 2024

July 16 7pm
City Council
Public Hearing

CITY OF DIXON WATER SYSTEM HISTORY



The City of Dixon is served by two water systems, the City Water system and Cal Water.

The map to the left shows the City's service area and the year each area was developed.

The City currently serves around 3,800 connections. The City of Dixon Water Operations Division maintains a network of over 45 miles of pipeline, 5 wells and 4 storage tanks, providing water to 12,000 Dixon residents.

HISTORY 1997-2018

Joint powers agreement established between the City of Dixon and Solano Irrigation District (SID).

1984

Dissolved JPA; City managed system with third-party contractor. Unsuccessful and created additional challenges.

2014

1977

City was issued a permit for Industrial Park water system SID with developers constructed a well to serve Watson Ranch subdivision

1984-2014

Dixon-Solano Municipal Water Service (DSMWS). SID operated water system and the City managed billing.

2018

The City released the third part contractor and built an Operations & Maintenance Division for the Municipal water system.

HISTORY 2018 - PRESENT DAY

2019

- Partnership with Cal Water ended. City began successfully operating the water system with an internally staffed Water Operations and Maintenance Division.

2020

- Rates repealed. All funding for CIP projects on hold.
- Industrial well re-classified to an emergency standby source by the State.
- Homestead Development and transmission line was constructed connecting North & South pressure zones, increasing redundancy and capacity.

2021

- The City reclassified from a Small Water System to an Urban Water Supplier.
- City updates the 2016 Water System Master Plan (WSMP). Evolution of system and institutional knowledge of operations staff validated the need to complete the 2021 WSMP addendum including revisiting Capital Improvement Projects (CIP) and severity scenarios.

2022

- City & Raftelis presented CIP alternatives and financial analysis to public.

2023

- City Council established the Water Rate Advisory Ad-Hoc Committee.

2024

- City begins new Water Rate Study

FREQUENTLY ASKED QUESTIONS

Q: How are the water rates determined?

A: The Committee has requested a water rate study. This study will evaluate if the system's operating revenues are sufficient to meet the system's current and upcoming expenses.

The City cannot charge more than the actual costs to run and maintain the water system. The water system is an enterprise fund, meaning that money paid into the system by water customers can only be used to maintain the system. The water system does not receive any funding from the general fund.

The Committee will review the water rate study findings and make a recommendation to City Council.

Q: Does the City have qualified technical staff to manage groundwater production?

A: Yes. In 2018, City staff began operating and maintaining the system. The City took ownership of the system in 2014. Prior to 2014, the City water system was operated through a joint powers agreement between Solano Irrigation District and the City of Dixon. Between 2014-2018 the City managed the water system through a third-party consultant. City staff are qualified to manage the production of groundwater and obtain the required certifications by the State to treat and distribute drinking water. The City's water system and drinking water supply meet state requirements.

Q: If reliable and adequate water supplies aren't available, why is the City allowing another 1,000 homes to be built?

A: The City continues to operate and maintain the water system to ensure that it can provide clean, safe water to City residents. However, maintenance and the use of an aging system continues to be a challenge. To ensure that there is no impact on the City's ability to provide water, new developments in the City are required to provide new water supply.

Q: How will the City communicate the results of feedback it receives from customers?

A: The City will continue to keep the community informed through the website, social media, newsletter and bill inserts. The community is invited to participate in Committee meetings in-person or via Zoom.

To view a full list of questions that have been answered visit:
www.cityofdixon.us/watercommittee



ABOUT THE COMMITTEE

The Committee was established by the Dixon City Council in February 2023. The Committee is made up of seven members appointed by City Council, including two City Councilmembers and five additional members from the community.

The goal of the Committee is to provide a recommendation to the City Council regarding new water rates. There is the potential for a significant water rate increase in order to maintain a reliable and safe water system.

YOUR INPUT IS IMPORTANT TO US

As a City of Dixon water customer, your input is important to us! For more information about the committee,

<https://www.cityofdixon.us/watercommittee> or scan this QR code:



ABOUT DIXON WATER

The City of Dixon Water Operations Division maintains a network of over 45 miles of pipeline, 5 wells and 4 storage tanks, providing water to 12,000 Dixon residents and ensuring reliable water capacity for fire emergencies.

CONTACT US

600 East A Street
Dixon, CA 95620
707-678-7000

Website: www.cityofdixon.us
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